



PROFESSIONAL
INSURANCE AGENTS LTD

Head Office
Lion Works
Sidley Road, Eastbourne
East Sussex, BN22 7HB
Tel: +44 (0) 1323 648 000

London Office
Dawson House
5 Jewry Street
London, EC3N 2EX
Tel: +44 (0) 203 857 5270

Professional Insurance Agents Ltd. Privacy Policy

This privacy policy sets out how Professional Insurance Agents Ltd. uses and protects any information that you give Professional Insurance Agents Ltd. when you use this website.

Professional Insurance Agents Ltd. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement.

Professional Insurance Agents Ltd. may change this policy from time to time by updating this page. You should check from time to time to ensure that you are happy with any changes we make.

What We Collect

We may collect the following information:

- name and company name
- contact information including email address, telephone/mobile numbers
- information about your business
- Information defined as "sensitive data" within the Data Protection Act 1998. This includes:
 - o Financial information
 - o Claims history
 - o Criminal offences committed by you or a member of your family or household

What We Do With The Information We Gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- To provide you with insurance quotes
- If you buy insurance, details will be passed on to the relevant insurer(s)
- Internal record keeping.
- We may use the information to improve our products and services.
- From time to time, we may also use your information to contact you for customer service purposes. We may contact you by email, phone, fax or mail.
- We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

ELTO

We also have to obtain information for 'ELTO' (Employers Liability Tracing Office), this data is required by the FCA (Financial Conduct Authority), our regulator and insurance companies and underwriters to make it easier for employee's to gain access to the relevant insurer's who provide Employers' Liability cover. In addition, to start to address the issues of historical cover by providing comprehensive lists of insurer's that are liable or potentially liable for UK commercial lines Employer's Liability, including future claims in respect of historical policies hence the reasoning for the collection of this data from employers.

Sanction Checking

We are required to carry out sanction check on client's wishing to purchase insurance products. The UK financial sanctions regime lists individuals and entities that are subject to financial sanctions. HMT (Her majesty's treasury) is responsible for implementing, administering and enforcing compliance. Our failure to obtain and check information and data can result in serious consequences, so we as a company check against listings for individuals and entities that could be terrorists or other organisation involvements in financial crime.



**Broker
Innovation
Finalist 2013**



Website: www.professionalinsuranceagents.co.uk
Email: info@professionalinsuranceagents.co.uk





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How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question. Some brokers and affiliate groups use our Quote & Buy platform.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to info@professionalinsuranceagents.co.uk.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Marketing

We sometimes need to update you on product changes, details and offers in the insurance markets, this we do to both existing clients and old clients.

You can of course opt not to be sent changes and offers on your insurance needs by opting out, please use the unsubscribe link.



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